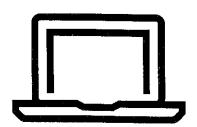
### **Employee Plans**

## Manage Your Healthcare Benefits Online

The **Employee Plans Member Portal** provides you with powerful self-service account access, plus education and decision support tools, making if easier than ever to manage your healthcare benefits.



#### **Features**



#### **One-stop Online Source**

Access all your health benefits information (Chrome browser recommended).



### Full Account Details at Your Fingertips

Intuitive online access to view your health plan benefits including all Explanations of Benefits (EOBs).



#### Self-Service Convenience

View healthcare claims, deductible and out-of-pocket balances, locate in-network physicals and hospitals, access forms, print or request ID cards, and view prescription information.



#### **Go Paperless**

Receive email alerts and view your account online 24/7.



#### **Decision Support Tools**

Comprehensive educational how-to videos give you instructions and tips for getting the most from your online experience.



#### **Live Support**

Reach out to our customer service representatives by phone or directly from the Member Portal.



#### Mobile App

Take us with you anywhere, anytime.

#### **Get Started Today**

Take control of your healthcare by accessing portal.employeeplansilc.com.

#### **New Member Registration Instructions for Client Portal**

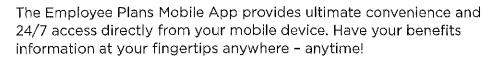
- Click "I am an Employee or Dependent"
- Click "Proceed to our sign-up process"
- Review license agreement and click "Next" at the bottom of page
- Enter your 9-digit member identification number located on your member ID card
- Enter your username and password
- Enter your email address
- Select and answer three security questions
- Click "Next" to complete registration

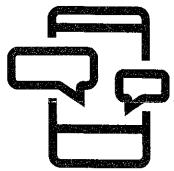
## Employee Plans

# Manage Your Healthcare Benefits 24/7

#### **Get Started Today**

It's all in here! Take control of your healthcare benefits by downloading the Employee Plans Mobile App from the App Store or Google Play. Simply search Employee Plans Medical, select "Open" then "Install" and log in online if previously registered or register now.





#### **Features**



#### **Access Accounts**

View eligibility and coverages including current accumulators such as individual and family deductibles, plus out-of-pocket costs.



#### View Claims

Review claims processed including provider name, charged amount, and patient responsibility.



#### **ID Card**

Show this wherever you access medical care including your doctor's office, hospital or pharmacy - even email a copy to your provider directly from the mobile app.



#### **Current Balances**

In-network deductible and out-of-pocket accumulators.



#### **Coverage and Benefits**

View member ID number and effective date of coverage.